



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
OFFICE OF THE DEAF AND HARD OF HEARING

June 29, 2011

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Room TW-A325
Washington, DC 20554

RE: The state of Washington's Telecommunications Relay Services Annual Consumer Complaint Log Summary (CG Docket No. 03-123)

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.604(c)(1), the Office of the Deaf and Hard of Hearing (ODHH) respectfully submits Washington's Telecommunication Relay Services (TRS) Annual Consumer Log Summary for the 12-month period commencing on June 1, 2010, and ending on May 31, 2011.

Enclosed please find the 2011 Washington Relay Annual Log Summary of Consumer Complaints received by ODHH ending May 31, 2011.

Should you have any questions concerning this summary or report log, please contact me at (360) 339-7762 VP or email at pecksc@dshs.wa.gov.

Sincerely,

Steven Peck
Washington State Relay Administrator

Enclosures:

Attachment #1 - Annual Log Summary of Consumer Complaints

cc:

Arlene Alexander, FCC Consumer & Governmental Affairs Bureau
Eric Raff, Office of the Deaf and Hard of Hearing
John Moore, Sprint Relay
Jing Liu, Washington Utilities and Transportation Commission